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## Rochester RHIO Upgrades Technology Platform for its Clinical Query Portal

*New Platform Provides Users with Better Experience, Expanded Functionality*

**ROCHESTER, N.Y., October 29, 2015** — The Rochester Regional Health Information Organization (RHIO), one of the nation's leading regional health information exchanges, has upgraded its technology platform to provide a better user experience and expanded functionality.

The update—completed last month—includes the release of Rochester RHIO's new clinical query portal, called Explore. RHIO Explore is a valuable resource for more than 5,600 authorized medical providers and their staffs across 13 counties in New York's Finger Lakes Region. It provides access to clinical data for more than 1.4 million patients, helping routine office visits run more smoothly, supporting critical transfer of information at transitions of care, and allowing better informed treatment decisions in an emergency.

"As a major operational health information exchange, this upgrade was a significant undertaking for our team over the last several months," said Jill Eisenstein, interim executive director, Rochester RHIO. "Fortunately, the transition has been seamless, and with the greater capabilities the new platform provides, we are now planning for the future—expanded RHIO services and more flexibility."

The new platform features a more streamlined, intuitive design to provide a better overall user experience. In addition, the data available through Explore is now more diverse, including: lab results; radiology reports and images; clinical documents such as discharge summaries, cardiology reports, operative notes, and history; admission and discharge notifications; continuity of care documents (CCDs); emergency medical services information; supporting services for seniors; and supporting services for perinatal care.

"My experience with the new platform has been very positive," said Dr. Joseph A. DiPoala, Jr. at Ridgeview Internal Medicine Group. "The user interface is simple and searching is efficient. Results are rendered very quickly. Utilizing Explore helps us to provide the highest quality care for our patients."

Rochester RHIO is a Qualified Entity of the Statewide Health Information Network of New York (SHIN-NY). For more information, visit [www.RochesterRHIO.org](http://www.RochesterRHIO.org).

### About Rochester RHIO

Rochester RHIO is a secure electronic health information exchange serving authorized medical providers and over one million consenting patients in Monroe, Allegany, Chemung, Genesee, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties in Upstate New York.

The service allows a medical care team to share records across institutions and practices, making patient information available wherever and whenever needed to provide the best care. Patients benefit from fewer repeated tests, easier second opinions, a reduced risk of mistakes caused by poor handwriting or incomplete records, and more informed care during office visits and emergencies. Health care professionals and patients can learn more by visiting [RochesterRHIO.org](http://RochesterRHIO.org) or by calling 877-865-RHIO (7446).

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