



What Explore has to offer

The information users access through Explore helps routine office visits run more smoothly, supports critical transfer of information at transitions of care, and allows better informed treatment decisions in an emergency.

- **Lab Results:** Results from 23 hospitals and most independent labs in the region.
- **Radiology Reports & Images:** Radiology reports, source X-rays, CT scans, MRIs and other radiology images are available at full diagnostic quality. Use a patient-specific, HIE Worklist to review prior studies. A built-in viewing tool lets physicians analyze and compare images from any secure computer.
- **Clinical Documents:** Discharge and visit summaries, cardiology reports, operative notes, and history & physicals allow providers to better monitor patient care and help avoid unnecessary readmission.
- **Encounters:** Admission and discharge notifications are sent to the RHIO from regional hospitals, health homes, home care, long-term care (LTC) facilities and community-based organizations (CBOs).
- **Repository:** A central location to view, download, and print CCDs (Continuity of Care Documents). These documents are care summaries and include: medication history, diagnoses, immunizations, allergies and more.
- **Patient Care Network:** A global chronology of a patient's clinical encounters with physicians and healthcare providers as well as organizational networks across the region. The Patient Care Network also provides contact information for a patient's care team and how to reach them.
- **Statewide Data:** Did your patient have a clinical encounter in another part of New York State? Or, does your patient live between two major cities? Our Statewide Data query allows a care manager or provider access to clinical data for patient encounters in Buffalo, Syracuse, Albany, Binghamton and New York City regions.

Explore is a secure, web-based query tool—so authorized users can immediately and easily access the data they need.

EXPLORE

A secure, web-based query tool.

Authorized users involved in a patient's care can immediately access the data they need to support high quality patient care.



What is Explore?

Rochester RHIO's Explore is a query portal that includes clinical data for over 1.4 million patients—accurate, up-to-date and always available.

The RHIO's secure electronic health information exchange is a valuable resource to more than 15,000 physicians, clinicians and care managers across 13 counties in New York's Finger Lakes Region and statewide through the SHIN-NY.

ROCHESTER 

Rochester RHIO
Greater Rochester Regional Health
Information Organization

www.RochesterRHIO.org
1.877.865.RHIO (7446)

Explore Top 5

Based on surveys and utilization patterns among thousands of area users, the five most popular features are:

1. Viewing reports, especially ED visit summaries
2. Accessing radiology images
3. Checking if a patient has been discharged
4. Preparing for a patient visit by reviewing care by other providers
5. Confirming patient demographic information



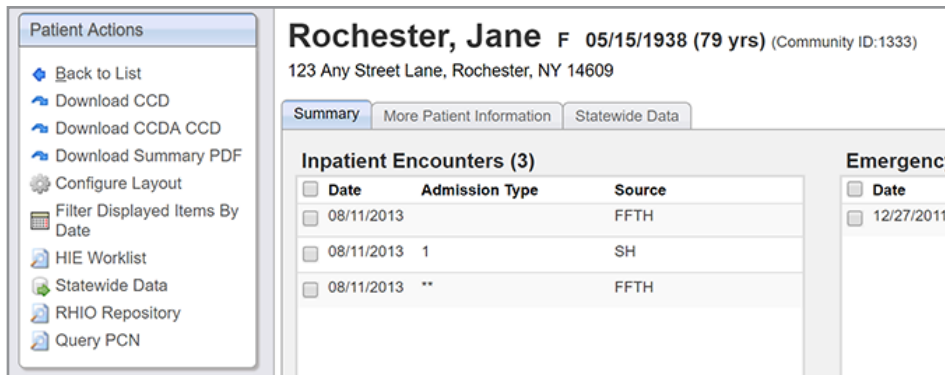
EXPLORE

Let's get started!

Contact the RHIO Support Team at info@grrhio.org or call 1-877-865-7446 for details.

One window to patient information—always available, wherever needed.

Explore supports collaboration with other physicians. Increasingly, high-quality medical care demands the sharing of information across multiple physicians and institutions. The push for collaboration is evident in federal and state guidelines, which link value-based payment incentives to achieving higher levels of health information exchange. Explore delivers all these benefits at no cost to users. Our staff provides support and training in incorporating the RHIO's valuable tools and services into daily office workflows.



The screenshot shows a patient information page for Rochester, Jane F. (05/15/1938, 79 yrs). The page includes a 'Patient Actions' sidebar with options like 'Back to List', 'Download CCD', and 'Download Summary PDF'. The main content area shows 'Inpatient Encounters (3)' with a table listing dates and sources (FFTH, SH, FFTH). There is also an 'Emergency' section with a date field.

Date	Admission Type	Source
08/11/2013		FFTH
08/11/2013	1	SH
08/11/2013	**	FFTH

EXPLORE provides a single portal for obtaining patient information no matter where you are.

The patient consent process is easy—and 97% of patients asked say yes!

Patients must provide their consent for each practice or health system to access their information electronically through Explore. Rochester RHIO makes the process easy for providers and patients, with an opt-in consent rate consistently above 97%. Through Rochester RHIO training programs and our website, Rochester RHIO delivers all of the tools participating providers need to make the patient consent process a success. We provide patients all the information they need to make their consent decision, including direct access to RHIO representatives through a customer service call center and RochesterRHIO.org.



So why wait?

To become an authorized Explore user today or to learn more, contact:

Customer Service:

1.877.865.RHIO (7446)

Online Support Request:

providerportal.grrhio.org

Email: info@grrhio.org

ROCHESTER 

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