



## Your Patient Information Connection.

Authorized users involved in a patient's care can immediately access the data they need to support high quality patient care.

### What is Explore+?

Rochester RHIO's Explore+ is a secure, patient search engine that includes clinical data for over 1.5 million patients—accurate, up-to-date and always available. The RHIO's secure health information exchange is a valuable resource to more than 16,000 physicians, clinicians and care managers across 14 counties in New York's greater Finger Lakes Region and statewide through the SHIN-NY.



### What Explore+ has to offer

The information users access through Explore+ helps routine office visits run more smoothly, supports critical transfer of information at transitions of care, and allows better informed treatment decisions in an emergency.

- **Lab Results:** Results from 23+ hospitals and independent labs in the region.
- **Radiology Reports & Images:** Radiology reports, source X-rays, CT scans, MRIs and other radiology images are available at full diagnostic quality. Use a patient-specific, HIE Worklist to review prior studies. A built-in viewing tool lets physicians analyze and compare images from any secure computer.
- **Clinical Documents:** Discharge and visit summaries, cardiology reports, operative notes, and history & physicals allow providers to better monitor patient care and help avoid unnecessary readmission.
- **Encounters:** Admission and discharge notifications are sent to the RHIO from regional hospitals, health homes, home care, long-term care (LTC) facilities and community-based organizations (CBOs).
- **Repository:** A central location to view, download, and print patient care summaries called CCDs (Continuity of Care Documents). These care summaries include: medication history, diagnoses, immunizations, allergies and more.
- **Patient Care Network:** A global chronology of a patient's clinical encounters with physicians and healthcare providers as well as organizational networks across the region. The Patient Care Network also provides contact information for a patient's care team and how to reach them.
- **Statewide Data:** Did your patient have a clinical encounter in another part of New York State? Or, does your patient live between two major cities? Our Statewide Data query allows a care manager or provider access to clinical data for patient encounters in Buffalo, Syracuse, Albany, Binghamton and New York City regions.

Explore+ is your patient information connection. It is a secure, patient search engine where authorized users can immediately and easily access the clinical data they need.



## Explore+ Top 5

Based on surveys and utilization patterns among thousands of area users, the five most popular features are:

1. Viewing reports, especially ED visit summaries
2. Accessing radiology images
3. Checking if a patient has been discharged
4. Preparing for a patient visit by reviewing care by other providers
5. Confirming patient demographic information



## One window to patient information—always available, wherever needed.

Explore+ supports collaboration with other physicians. Increasingly, high-quality medical care demands the sharing of information across multiple physicians and institutions. The push for collaboration is evident in federal and state guidelines, which link value-based payment incentives to achieving higher levels of health information exchange. Explore+ delivers all these benefits at no cost to users. Our staff provides support and training in incorporating the RHIO's valuable tools and services into daily office workflows.

Explore+ is your patient information connection.

The patient consent process is easy—and 97% of patients asked say yes!

Patients must provide their consent for each practice or health system to access their information electronically through Explore+. Rochester RHIO makes the process easy for providers and patients, with an opt-in consent rate consistently above 97%. Through Rochester RHIO training programs and our website, Rochester RHIO delivers all of the tools participating providers need to make the patient consent process a success. We provide patients all the information they need to make their consent decision, including direct access to RHIO representatives through a customer service call center and RochesterRHIO.org.



### So why wait?

To become an authorized Explore user today or to learn more, contact:

**Customer Service:** 1.877.865.RHIO (7446)

**Online Support Request:** [providerportal.grrhio.org](http://providerportal.grrhio.org)

**Email:** [info@grrhio.org](mailto:info@grrhio.org)



### Rochester RHIO

Greater Rochester Regional Health Information Organization  
200 Canal View Blvd., Suite 200 • Rochester, NY 14623  
[www.RochesterRHIO.org](http://www.RochesterRHIO.org) 1.877.865.RHIO (7446)