



My Results Delivered

Test results delivered directly into your EHR.

What is MyResults Delivered?

Maximize benefits of electronic health record (EHR) systems with RHIO's MyResults Delivered. Receive test results and clinical documents from hospitals, labs and radiology facilities across the Finger Lakes region. Rochester RHIO's MyResults Delivered service sends clinical results electronically, ending delays, eliminating the need to search multiple portals, and preventing duplicative tests.



Optimized EHR

The electronic health record (EHR) manages all electronic records on patients within a practice. With Rochester RHIO's MyResults Delivered, EHRs can provide a more complete picture of patients—linking offices seamlessly to labs, hospitals and other providers that support patient care. Using MyResults Delivered eliminates the frustration of logging into multiple portals for patient information, delaying appointments while waiting for lab results, or sending patients for another round of tests when results are not available.



Tired of scanning and filing faxed or mailed reports?

MyResults Delivered provides a digital path for results practices commonly receive on paper. Just as an EHR creates a paperless workflow within an office, Rochester RHIO can serve as a "digital mail carrier," electronically delivering reports and test results that offices receive today via fax or postal mail.

Unlike scanned or faxed results, MyResults Delivered reports contain structured data that is filed automatically in a patient's health record.

Users will receive clinical results on the same patients as they do today—reports that are ordered directly, or reports cc'd to a participating provider.

The RHIO also works with participating practices to filter nonessential data— such as preliminary results—customizing the volume and flow of MyResults to meet the requirements of each unique practice.



Rochester RHIO
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MyResults Delivered

Checklist for MyResults Delivered

1. Contact Rochester RHIO to get started
2. Complete a MyResults Delivered application
3. Contact EHR vendor to coordinate training and discuss timeline
4. After service is enabled, complete a validation process.



Image Enabled Results Delivery (IERD)



Image Enabled Results Delivery (IERD) enhances MyResults Delivered by adding an embedded link in reports that allows users to access an associated imaging study directly from a radiology report.

IERD not only saves users from requesting corresponding images associated with reports, it also helps organizations meet state and federal guidelines. While this service does require some additional connectivity with EHR vendors, Rochester RHIO has already connected with several in our area. Contact the RHIO for EHRs that are enabled for IERD.

It's important for practices to check with their EHR vendors in addition to reaching out to Rochester RHIO. RHIO is available to guide practices through this process, and to answer any questions for both interested practices and vendors.

Connected EHRs

Rochester RHIO is already connected with most leading EHR systems. For a complete list of EHRs to which Rochester RHIO delivers results, go to <https://providerportal.grrhio.org>.

Each EHR system manages incoming results differently. Interested providers should contact their vendors to discuss how these electronic results are displayed and managed. Rochester RHIO provides technical support on initial implementation to ensure that results are delivered properly. Each EHR vendor provides training on using these results within their system.



Get results today!

To learn more, or to request MyResults Delivered or other RHIO services, contact:

Customer Service: 1.877.865.RHIO (7446)

Online Support Request: providerportal.grrhio.org

Email: info@grrhio.org



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