

RHIO Board Meeting Minutes
July 27, 2021

ATTENDEES: AM Cook – Lifespan, R. Benn – Excellus, J. Glynn- RRH, P. Robinson – URMC, W. Norwood - Common Ground Health, M. Mendoza – Monroe Cty. Dept. of Public Health, C. Wagner – St. Joe’s Neighborhood Ctr., K. Johnson – Catholic Family Center, L. Acosta-Castillejo – MCMS, C. Cameron – MVP, J. Eisenstein – RHIO, A. Richardson – RHIO, D. DiNoto – RHIO, J. Mendoza – RHIO and O. Harary – RHIO

ABSENT: J. Flaitz – Paychex, L. Becker – PCORI, K. Carter – CCSI and A. Hale – Rochester Chamber

MINUTES: H. Farrington

Convened: 4 pm

NYS: State of Emergency ends

- Waivers related to COVID state of Emergency
 - Verbal patient consent for telehealth – continues under new policy
 - Access to COVID testing and vaccine data now fall under same policies as all PHI
 - RHIO continues to receive COVID testing and vaccine data
 - Share with public health, including Finger Lakes Vaccine Hub
Question: Are you sharing aggregate data?
Answer: No, public health get fully identified data.
 - Work with DOH on data analysis projects related to COVID pandemic
 - Patient level data included in Explore+ and Basic Alerts

NYeC: All-In Consent

- New patient consent model: Opt-In for all treating providers
 - Inclusive of all providers and health plans in region, state, country
 - Existing consents will remain in force, with new All-In consents overriding participant level consents
 - NYeC is focusing on Medicaid and health plans collecting consent
 - Current new form has a unique feature, it doesn’t have a “NO” box, there is not an OPT-Out

Patient Mediated Exchange

- HEs required to respond to patient request for their health information

- Patient contacts RHIO directly. We authenticate identity and send CCD in whatever format is requested.
- In the future, RHIO participants will have an option to provide access to patient query from within their patient portal
- Third party APPs requests data on behalf of a patient
- RHIO is working with Ciitizen
 - Their APP is approved by the **CARIN Alliance** and our collaboration agreement details this privacy and security safeguards required.
 - Pilot in 2020 demonstrated that the RHIO data provides value

Question: Who would be a third party App?

Answer: Any can download any health App on your phone. The issue is we have no control of App developers

Question: Where is the mandate coming from?

Answer: Federal government
 - Going live shortly with automated query, including regional and state-level data
 - RHIO is contracted to be the sole access point for NYS data
- Patient mediated exchange moving ahead for Life Insurers

Question: Are there any business associated BAAs involved in this?

Answer: No, not with Apps

Question: If this is happening and apparently it is, can we look at it as a business opportunity, can Aigilx develop an App? Patients accessing their data.

Answer: There are already big Apps out there. I.e. Google and Apple

Ciitizen wants to try clinical trial matching. We aren't sure how this would work for us.

Per John, Ciitizen was created as a PHR App

Question: How will they market our relationship?

Answer: They don't have to market us, the health systems could possibly market our association with them.

Adjourned Public portion: 4:32 pm