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Rochester RHIO Launches Advanced Clinical Search Tool for Clinicians with Explore+

Becomes First HIE to Use the Meridian DAP Platform from Aigilx Health

Rochester, NY—October 20, 2020—Rochester RHIO has launched Explore+, an advanced clinical query portal that is flexible and responsive to the ever-evolving needs of Health Information Exchange (HIE). This innovative patient search technology, created specifically for the multiple and often complex demands of HIE data environments, creates a better user experience through enhanced functionality and time-saving efficiencies.

Explore+ went live in September with an intuitive interface that features better data characterization and improved options to view data by encounter, consolidated timeline and expression. The new, modern design further improves authorized access to patient menus and historical consent.

“Rochester RHIO advances patient care through innovation and better access to health data—a commitment that has earned us the reputation as an HIE pioneer since our founding more than a decade ago,” said Jill Eisenstein, CEO & president of Rochester RHIO. “The flexibility we have achieved with the debut of Explore+ allows us to be more responsive to our community of partners across 14 counties, anticipating and meeting their needs more quickly, efficiently and effectively.”

Explore+ is the first clinical query portal to be built on the Meridian DAP platform, a powerful, foundational technology newly developed by RHIO’s technology partner, Aigilx Health. The platform is now available to HIEs across the country who need purpose-designed functionality combined with the capability for rapid customization—a growing trend with health care systems, insurers, and community-based organizations.

Physicians, clinicians and other authorized users need patient consent prior to accessing health records through Explore+. If an organization is not already participating with Rochester RHIO, decision makers can learn more by contacting Rochester RHIO at 877-865-7446, visiting RochesterRHIO.org or info@grrhio.org.

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About Rochester RHIO

Rochester RHIO is a secure electronic health information exchange serving authorized medical providers and 1.5 million residents of Monroe, Allegany, Cayuga, Chemung, Genesee, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties in Upstate New York. The service allows a medical care team to share records across institutions and practices, making patient information available wherever and whenever needed to provide the best care. Patients benefit from fewer repeated tests, easier second opinions, a reduced risk of mistakes caused by poor handwriting or incomplete records, and more informed care during office visits and emergencies. It is a Qualified Entity of the Statewide Health Information Network of New York (SHIN-NY). Health care professionals and patients can learn more by visiting RochesterRHIO.org or by calling 877-865-RHIO (7446).

About Aigilx Health

Aigilx Health is a health information technology firm focusing on providing innovative solutions in managing health information by developing cutting-edge technology that is easy to use, economical and robust. With a mission to improve outcomes, reduce cost and increase patient and provider satisfaction, Aigilx Health’s Meridian Data Aggregation Platform (DAP) is designed to support health and community information exchanges, population health and VBP initiatives by seamlessly integrating health, social services and cross-sector data in a single platform. Located in Rochester, New York, Aigilx Health has global teams working on building innovative products, solutions and services delivery.

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