

Explore+ Transition FAQs

Rochester RHIO Advances Query Portal to Explore+

1. Where can I find the Explore+ Announcement?

Rochester RHIO first announced the upcoming transition to Explore+ in a special edition newsletter released in March 2020.

<https://providerportal.grrhio.org/Article/4814637>

2. When will Explore+ be available for general use by the community?

The timing for rollout is dependent on testing outcomes and data load timeframes. **June 24, 2020** is being targeted for completion.

3. Who will be impacted? What will the impact be?

Active users who today search for patient information inside of the Explore Clinical Query Portal will be transitioned over to the new Explore+ this summer. Users will undergo training in advance. Rochester RHIO's Support Team will be there at every step of the way to help ensure a smooth transition.

4. Is the new system user-friendly?

Explore+ enhances functionality for users, providing a better, easier and more time-efficient experience. The new interface is cleaner, more intuitive and easier to navigate. Consent management will be easier.

5. How much data will be available?

Authorized users of Explore+ will have immediate access to data, like labs and clinical reports, from the past 2 years (dating back to January 1, 2018). Users will continue to have immediate access to all the same images and C-CDAs they have access to today. Images and C-CDAs are in a different "holding tank" and are not affected by the upgrade to Explore+.

Update: ADT messages (Alert notifications) will be available in Explore+ starting 6/24 and going forward. Information about past admits/discharges are already documented in the RHIO Repository. Historical ADT messages will be added after Explore+ goes live.

6. What new features will be available in Explore+? The latest version of Explore was built by industry experts on a new platform custom-developed for the evolving needs of health information exchanges. New features include a redesigned, intuitive interface, a consolidated timeline view,

improved data categorization, improved data access and a clearly designed Expression view for images. One new feature: historical consent.

7. When will RHIO users have access to training?

Explore+ user training registration is now available. Sign up on the Training tab.

8. Will Explore+ undergo testing?

Thorough testing has been going on every step of the way to ensure the platform works as expected upon launch.

9. Tell me about the platform. Is it homegrown?

Explore+ is an advanced clinical query portal available for Rochester RHIO and its participants to support the unique opportunities in the ever-evolving world of health information exchange. It is built on powerful, foundational technology and is a fully developed proprietary product. The underlying Meridian DAP platform was developed by our business partner, Aigilx Health. Because of its flexibility, Explore+ will be more quickly and specifically adapted to meet the changing needs of the community.

10. Will the migration to Explore+ be simple?

Migrating to the new Explore will be simple for every day users. The new system is more intuitive and user friendly. Explore+ user training will take place beforehand to help smooth the transition to the advanced clinical query portal, ultimately creating a better end-user experience. Rochester RHIO's Support Team will be there at every step of the way to help ensure a smooth transition. Users simply need to attend Explore+ training to receive access to the new system.