



Contacts for Paper Off, HIM Support

Note: Be sure to include the following info for processing. *Never* include PHI or PII in an email request.

For HIM Assistance: Nature of Request and Urgency; Primacy Contact (Name, Direct Phone Number, Email Address)

Request Paper Turned Off: Practice Name & Location(s); Practice Fax Number(s); Primacy Contact (Name, Direct Phone Number, Email Address)

Data Source	Message Type	Contact Type	Contact	Phone	Email
Arnot Health	Lab	Paper Turn Off Requests	Ron May	607.737.4123	rmay@aomc.org
Arnot Health	Imaging	Paper Turn Off Requests	Joshua Moshier	607.271.3692	jmoshier@aomc.org
Borg & Ide Imaging	Imaging	Paper Turn Off Requests	James McCann	585.241.6400	james.mccann@radnet.com
Elizabeth Wende Breast Care	Imaging, Clinical Reports	Paper Turn Off Requests	Anne Horan	585.758.7013	ahoran@ewbc.com
Finger Lakes Health & Affiliates	Transcription and Medical Records	Paper Turn Off Requests		315.787.4120	
Finger Lakes Health & Affiliates	Lab	Paper Turn Off Requests	Rhonda Dodson	315.787.4248	rhonda.dodson@flhealth.org
Finger Lakes Health & Affiliates	Radiology	Paper Turn Off Requests	Samantha Wilcox	315.787.4485	samantha.wilcox@flhealth.org
Finger Lakes Radiology, LLC		Paper Turn Off Requests	Ronald Cody	315.787.5399	info@fingerlakesradiology.com
Medina Memorial Hospital	Lab, Imaging, and Clinical reports		Erica Chutko	585.589.2273	echutko@medinamemorial.org
RRH - ACM Global Labs		Health Information Management & Paper Turn Off Requests		800.525.5227	ITService@RochesterRegional.org
RRH - Clifton Springs Hospital	Lab, Imaging, and Clinical reports	Health Information Management & Paper Turn Off Requests	Support Center	585.922.HELP (4357)	ITService@RochesterRegional.org
RRH - Newark Wayne Hospital	Lab, Imaging, and Clinical reports	Health Information Management & Paper Turn Off Requests	Support Center	585.922.HELP (4357)	ITService@RochesterRegional.org
RRH - Rochester Regional Health	Lab, Imaging, and Clinical reports	Health Information Management & Paper Turn Off Requests	Support Center	585.922.HELP (4357)	ITService@RochesterRegional.org
RRH - United Memorial Medical Center	Lab, Imaging, and Clinical reports	Health Information Management & Paper Turn Off Requests	Support Center	585.922.HELP (4357)	ITService@RochesterRegional.org
RRH - Unity Hospital	Lab, Imaging, and Clinical reports	Health Information Management & Paper Turn Off Requests	Support Center	585.922.HELP (4357)	ITService@RochesterRegional.org
Ultra Mobile Imaging	Radiology Reports		Will Irwin	585-424-6270	wirwin@ultramobileimaging.com
University Medical Imaging		Paper Turn Off Requests			LabServicesOutreach@URMC.Rochester.edu
UR Medicine - Jones Memorial Hospital	Lab, Imaging, and Clinical reports	Paper Turn Off Requests			LabServicesOutreach@URMC.Rochester.edu
UR Medicine - Nicholas H. Noyes Memorial Hospital	Lab, Imaging, and Clinical reports	Paper Turn Off Requests			LabServicesOutreach@URMC.Rochester.edu

Data Source	Message Type	Contact Type	Contact	Phone	Email
UR Medicine - St James Mercy Hospital	Lab	Paper Turn Off Requests			LabServicesOutreach@URMC.Rochester.edu
UR Medicine - St James Mercy Hospital	Radiology Reports	Paper Turn Off Requests			LabServicesOutreach@URMC.Rochester.edu
UR Medicine - Thompson Hospital	All Data	Health Information Management			
UR Medicine - Thompson Hospital	All Data	Paper Turn Off Requests			LabServicesOutreach@URMC.Rochester.edu
UR Medicine - Strong & Highland Hospitals	All Data	Health Information Management			
UR Medicine - Strong & Highland Hospitals	All Data	Paper Turn Off Requests			LabServicesOutreach@URMC.Rochester.edu
Wyoming County Community Health System	All Data	Paper Turn Off Requests	Scott Hudson	585.786.8940	shudson@wcchs.net