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\$1 Million from New York Helps Health Care Providers Connect to Rochester RHIO, Improving Electronic Records and Care

Skilled Nursing, Ambulatory Care Connect through Grant Assistance

Rochester, NY—November 6, 2019—More than \$1 million in New York State grants have helped 94 Rochester-area health care organizations securely connect to provide patient health records to Rochester RHIO. Through the Data Exchange Incentive Program (DEIP) started in 2017, RHIO has expanded its data sources to include groups such as skilled nursing facilities and diagnostic treatment centers.

“By having a more complete digital record of care for each patient, health care providers can make more informed decisions,” said Jill Eisenstein, president and CEO of the Rochester RHIO. “As health care evolves, patients have records from many providers outside of traditional care facilities and hospitals that play a vital role in their overall health. With financial assistance from New York State, we’re helping these organizations connect and contribute,” said Eisenstein.

DEIP grants offset the set-up costs of technical connectivity for eligible providers—such as long-term care, diagnostic and treatment centers, outpatient and ambulatory care, and behavioral and mental health care organizations.

By contributing data to Rochester RHIO, organizations can add information such as medications, diagnoses, laboratory tests and results, care plans and procedures, creating a more complete medical record that spans multiple providers. It is used in conjunction with other RHIO services by hospitals, healthcare organizations, private practices and other ambulatory care sites to improve healthcare quality, coordination and efficiency.

Rochester RHIO is a critical link in the Statewide Health Information Network for New York (SHIN-NY). RHIO’s mission is to provide better information to support high quality patient care for the region’s health care community. By increasing data in the health information exchange (HIE), Rochester RHIO supplies a more comprehensive health care picture to a patient’s treating physician and care team.

The New York State Department of Health (DOH), with support from Centers for Medicare & Medicaid Services (CMS) established the DEIP program to increase HIE adoption across the state for Medicaid providers. New York eHealth Collaborative (NYeC) is coordinating the program and the incentive payments on behalf of the State Department of Health.

Organizations that want to learn more about funding available and the Contribute service should contact Rochester RHIO at 877-865-7446 or info@grrhio.org.

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About Rochester RHIO

Rochester RHIO is a secure electronic health information exchange (HIE) dedicated to serving New York’s Greater Finger Lakes region, including Monroe, Allegany, Cayuga, Chemung, Genesee, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties. Its suite of services allow health care professionals to securely and rapidly share records across institutions and practices, making patient information available wherever and whenever needed to provide the highest quality care. Patients benefit from fewer repeated tests, missing records and errors, while receiving more informed care during office visits and emergencies. RHIO’s health information exchange process more than seven million clinical messages a month for 1.4 million residents. RHIO is a Qualified Entity of the Statewide Health Information Network of New York (SHIN-NY). For more information, visit RochesterRHIO.org or 877-865-RHIO (7446).