

Chairperson
Lawrence Becker
Xerox (Retired)

Vice Chairperson
Ann Marie Cook
Lifespan of Greater Rochester

Treasurer
Bryan Hetherington
Empire Justice Center

Secretary
Peter Robinson
University of Rochester
Medical Center

Matthew Taylor
Excellus Blue Cross BlueShield

Chris Bell
Monroe County
Medical Society

Carl Cameron, MD
MVP Health Care

Trilby DeJung
Common Ground Health

John Glynn
Rochester Regional Health

Sr. Christine Wagner
St. Joseph's Neighborhood Center

Christopher Wiest
Rochester Business Alliance

James W. Clark
Thermo Fisher Scientific

Michael Mendoza, MD
Monroe County Public Health

Jill Eisenstein
President & CEO

200 Canal View Blvd.
Suite 200
Rochester NY 14623
Phone: 585-410-6800
Fax: 585-410-6801
www.RochesterRHIO.org

Rochester RHIO Publishes Annual Report to Community

Highlights Its Region-Wide Impact on Healthcare Quality

ROCHESTER, NY, February 22, 2019—When health care providers and organizations connect to the Rochester RHIO (Regional Health Information Organization), they gain a more complete picture of a patient's health. The result is fewer hospitalizations—55 percent of people are less likely to be readmitted to a hospital within 30 days, and 30 percent are less likely to be admitted to the hospital after visiting the Emergency Department.

Impacts such as these illustrate RHIO's ever-growing impact on the thousands of clinical providers and more than 1.4 million residents it serves. These stories of success and more are highlighted in its 2018 Annual Report, now available online at <https://rochesterrhio.org/AboutUs>.

The report focuses on new developments, including RHIO's groundbreaking *Patient Care Network* (PCN) tool. PCN allows users of its clinical query portal, Explore, to see a single-screen chronology of a patient's clinical encounters with healthcare providers from across the Rochester RHIO region. This digital visualization facilitates a more complete understanding of patient health through a concise, ordered view of utilized facilities, encounter types, frequency, dates and diagnosis information.

"Over the last 12 years, Rochester RHIO has evolved to become an essential part of the health care ecosystem" writes Jill Eisenstein, CEO and President in the report's opening letter. "We take to heart the unique and ever-changing needs of our region."

The report notes that regional usage of critical notifications, called Alerts, increased in 2018, helping health care professionals intervene to minimize hospital admissions. RHIO has now enabled sharing of Alerts with seven other health information exchanges across the State through the Statewide Health Information Network for New York (SHIN-NY), directly supporting and impacting transitions for patients.

The new Annual Report is formatted as a series of postcards written by the RHIO team, and designed to inform and engage both health care professionals and patients.

###

About Rochester RHIO

Rochester RHIO is a secure electronic health information exchange (HIE) dedicated to serving New York's Greater Finger Lakes region, including Monroe, Allegany, Cayuga, Chemung, Genesee, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties. Its suite of services allow health care professionals to securely and rapidly share records across institutions and practices, making patient information available wherever and whenever needed to provide the highest quality care. Patients benefit from fewer repeated tests, missing records and errors, while receiving more informed care during office visits and emergencies. RHIO's health information exchange process more than seven million clinical messages a month for 1.4 million residents. RHIO is a Qualified Entity of the Statewide Health Information Network of New York (SHIN-NY). For more information, visit RochesterRHIO.org or 877-865-RHIO (7446).

Media Contact

Aimee Lewis for Rochester RHIO
aimee@mcdougallpr.com or (585) 414-9838