

## Better information for better care

**Rochester RHIO delivers accurate, up-to-date clinical information to all the health care professionals who need it to provide you with the best possible care.**

- **Faster treatment in a medical emergency**

Emergency department doctors and nurses can access medical history, test results, and diagnostic images.

- **Fewer repeated tests**

Health care providers can quickly review prior test results, even those performed at other locations.

- **Better care coordination**

Your specialists can instantly see the diagnostic information they need, and your primary care physician will have easy access to specialist and/or hospital reports.

- **Reduced risk of mistakes**

Eliminates poor handwriting, hard-to-read faxes, and other challenges of paper-based information.

- **Alert your doctor**

Your primary care physician or home health provider can receive instant notification when you are admitted or discharged from any of our regional hospitals or emergency departments.

- **Greater convenience for patients**

Patients no longer have to hand-carry lab reports, prescriptions, radiology CDs, and other medical information.

- **Protection of patient privacy**

Only authorized medical personnel can see patient information, and all access to patients' health information is tracked.

## Signing up helps your doctors help you

**Your doctor has joined thousands of health care providers who are using Rochester RHIO to provide better patient care.**

If you would like your health information available to your doctor electronically, simply sign the patient consent form "yes" at your next office visit.



To see a list of participating healthcare providers, visit [RochesterRHIO.org](http://RochesterRHIO.org).

ROCHESTER **RHIO**

**For more information about Rochester RHIO**

**Online:** [www.RochesterRHIO.org](http://www.RochesterRHIO.org)

**Email:** [info@grrhio.org](mailto:info@grrhio.org)

**Toll-free answer line:** 877.865.RHIO (7446)

**Fax:** 585.410.6801

Rochester RHIO:  
Your connection to the SHIN-NY



ROCHESTER **RHIO**

**Your information goes where you go.**

Better information for better healthcare.

## It's information essential to your care



Rochester RHIO makes your information available wherever you go—from your primary care physician to a radiology center, or a specialist to the emergency room. You choose the doctors and medical teams you want to have electronic access to your records. With your consent, they will be able to view your information so they can provide the most informed care and treatment, and do so as efficiently as possible.

## An important diagnostic tool for your doctor

Rochester RHIO provides information from most of the major health care organizations in a 13-county area of New York, including thousands of health care providers, area hospitals, regional radiology centers, labs, and health plans. The RHIO was developed by local doctors, hospital systems, health insurers, and privacy officers—many of the same people who provide your health care today.

Providing health information over a secure, electronic exchange allows providers to view a more full, accurate picture of a patient's health. It gives doctors access to emergency data, lab reports, and radiology images. It also makes transitions of care between health care facilities easier—for you and your medical teams.

## Advanced technology for better patient care

Rochester RHIO is widely recognized as one of the nation's leading community health information exchanges. In New York State, there are eight RHIOs that comprise the Statewide Health Information Network of New York (SHIN-NY). The SHIN-NY supports even greater collaboration among health care providers in order to offer the best possible care for you—regardless of where you happen to be in the state at any given time.

## Immediate access to critical information

The Rochester RHIO provides all of the health care professionals who treat you with immediate access to critical information that could affect your treatment—particularly in an emergency, when you may not be able to provide it yourself. By making this information available to your doctors when they need it, doctors can spend less time tracking down patient information and more time with you.

## Your data is safe and secure

Rochester RHIO is aware of the sensitive nature of your information, and takes seriously its responsibilities to protect it. The RHIO is fully compliant with all applicable laws and health information technology policies, including the federal Health Insurance Portability and Accountability Act (HIPAA) and state privacy regulations.

The RHIO employs the most advanced safeguards available to protect the privacy of patient information, which only authorized medical users can view. You can set your consent preference by signing a consent form at your next doctor's visit. With your permission, your medical team can be continually informed about important care information. Visit the RHIO's website ([RochesterRHIO.org](http://RochesterRHIO.org)) to review the list of participating physicians, for information on organizations that provide patient health data to the RHIO, and for directions to request an audit to see who has accessed your records.

## Rochester RHIO brings essential patient information quickly and accurately to doctors who need it.

- Lab Reports
- Hospital Alerts and Reports
- Radiology Images and Reports
- Care Summaries
- Test Results

