

Principles of Collaboration:

HealthConnections, HEALTHeLINK and Rochester RHIO

HealthConnections, HEALTHeLINK and Rochester RHIO serve 65% of New York State's counties and represent six medical referral regions.¹ Acting independently with their respective communities' needs in mind, each is committed to providing exceptional health information exchange services and outcomes. In parallel, the organizations' cross-connectivity and purposeful collaboration on significant initiatives create even greater benefits for their participants and millions of Upstate New York residents.

- We agree to focus on collaboration between our independent organizations leveraging experiences, innovations and technology synergies and opportunities to foster cooperation to better support our communities.
- We support and commit to regular, open communications among our leadership and operations staffs in order to share “best practices” and learnings from our individual experiences.
- We encourage cooperation among our community engagement teams to assist participants to choose a Qualified Entity (RHIO) that minimizes the number of connections required for SHIN-NY connection, and maximizes the value of their participation.
- Our teams will identify and pursue efficient and cost-effective solutions for our participants to support cross-region data exchange.
- We will transparently and proactively share with each other our regional projects and initiatives to identify, develop and/or leverage new tools, processes and services across our regions.

¹ <https://www.dartmouthatlas.org/interactive-apps/medicare-reimbursements/#hrr>