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New York Helping Health Care Providers Connect to Rochester RHIO, Improving Electronic Records and Care

More than \$700,000 in Grants Already Provided in Rochester Region

Rochester, NY—October 12, 2018—More than 60 Rochester-area health care providers are now securely providing patient health records to Rochester RHIO, thanks to a statewide grant program that helps offset the setup costs. Since its inception in 2017, the Data Exchange Incentive Program (DEIP) has already awarded more than \$700,000 in grants across the region.

“Hundreds of health care organizations were already sharing patient information, but as extensive as that data was, records were still not complete in many instances. With the help of DEIP, we’ve expanded our data sources to include groups such as skilled nursing facilities and diagnostic treatment centers,” said Jill Eisenstein, president and CEO of the Rochester RHIO.

Rochester RHIO is one of eight members of the Statewide Health Information Network for New York (SHIN-NY).

Using the RHIO’s Contribute service, organizations can add data such as medications, laboratory tests and results, care plans and procedures, creating a more complete medical record that spans multiple providers. It is used in conjunction with other RHIO services by hospitals, healthcare organizations, private practices and other ambulatory care sites to improve healthcare quality, coordination and efficiency. Clinical access requires patient consent.

“By having a more complete digital record of care for each patient, health care providers can make more informed decisions. We’re looking forward to helping even more health care organizations connect, especially with the financial assistance from New York State,” said Eisenstein.

Rochester RHIO’s mission is to provide better information to support high quality patient care for the region’s health care community. By increasing data in the health information exchange (HIE), Rochester RHIO supplies a more comprehensive health care picture to a patient’s treating physician and care team.

The New York State Department of Health (DOH), with support from Centers for Medicare & Medicaid Services (CMS) established the DEIP program to increase HIE adoption across the state for Medicaid providers. New York eHealth Collaborative (NYeC) is coordinating the program and the incentive payments on behalf of the State Department of Health.

Organizations that want to learn more about funding available and the Contribute service should contact Rochester RHIO at 877-865-7446 or info@grrhio.org.

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About Rochester RHIO

Rochester RHIO is a secure electronic health information exchange serving authorized medical providers and over one million patients in Monroe, Allegany, Chemung, Genesee, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties in Upstate New York. The service allows a medical care team to share records across institutions and practices, making patient information available wherever and whenever needed to provide the best care. Patients benefit from fewer repeated tests, easier second opinions, a reduced risk of mistakes caused by poor handwriting or incomplete records, and more informed care during office visits and emergencies. It is a Qualified Entity of the Statewide Health Information Network of New York (SHIN-NY). Health care professionals and patients can learn more by visiting RochesterRHIO.org or by calling 877-865-RHIO (7446).