

FEE SCHEDULE

Last Updated: 11.1.17

* At this time, Rochester RHIO receives State & Federal funding for our CORE services as a member (Qualified Entity) of the Statewide Health Information Network of New York (SHIN-NY) and is able to waive fees associated with core services.

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SERVICE	NAME	STATUS	DESCRIPTION	SET UP COST	RECURRING
SINGLE SIGN ON					
			Simplified login process to external systems from Provider Portal		
SINGLE SIGN ON					
SINGLE SIGN ON	eMOLST - Electronic Medical Orders for Life Sustaining Treatment		For eMOLST and RHIO account holders	*\$100 per user per set-up	N/A
QUERY PORTAL CLINICAL VIEWER					
			Clinical viewer with patient record lookup, gated by patient consent		
PROVIDER PORTAL	Portal Only	Active	Secure login to RHIO Provider Portal. Access to fee schedules, online support requests, applications, User Guide, and other RHIO materials. Free for all authorized users. No patient information is available.	Currently covered by state funding	Currently covered by state funding
QUERY PORTAL	Explore	Active	A browser-based portal for a user to securely access individual patient records, i.e. Labs, DI Reports, Images, Encounters, CCDs; from all available local, statewide and other data sources accessible by the QE. Individual patient consent is required.	*\$200 per user per set-up	Currently covered by state funding
DIRECT					
			The ability to send peer-to-peer secure email messages between two trusted users. Authentication services for secure messages.		
DIRECT	DIRECT Digital Security Certificate	Active	Digital Certificate required for each HIPAA Covered Entity (organization) with an annual renewal requirement.	\$100 per organization	\$100 annually per organization
DIRECT	DIRECT Digital Security Certificate	New	Direct licenses for individuals of health-related organizations that are not covered under HIPAA .	\$100 per organization \$50 per individual mailbox	\$100 per organization \$50 per individual mailbox
DIRECT	DIRECT Addresses	Active	Creation and maintenance of Individual and/or Group DIRECT addresses along with assignment and maintenance of delegated users.	*\$100 per mailbox set-up	Currently covered by state funding
ALERTS					
			The ability for the QE to monitor incoming data feeds from participating sources, detect significant clinical events and send an alert to a specified destination.		
			Basic Alerts are notifications of patient admissions or discharges from any participating regional hospital or	\$200 per Non-RHIO DIRECT Mailbox.	

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ALERTS	Basic Alerts	Active	emergency department. This includes alerts for all consented patients of the organization (HIPAA Covered Entity). To sign up for this service, an organization needs to have consented patients and a DIRECT address.	\$200 for every individual DIRECT user delegated to access the RHIO Group (shared) DIRECT Inbox	Currently covered by state funding
ALERTS	MyAlerts	Active	List-based alert notifications (auto-feed) developed to meet specific clinical use cases and clinical workflows. Can be delivered through DIRECT messaging or via HL7 interface into an EHR.	\$2,000 per list (ENR Feed)	Billed Quarterly. Per Patient Per Month: \$400 <500 patients \$600 501-1K patients \$600 + \$0.03 per patient > 1K
ALERTS	Custom Alerting		Custom Alerts to support unique workflows (outside of MyAlerts) may be available based on request.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
RESULTS			Electronic result delivery is an HL7 V2 message interface delivered via VPN connection. Please see section titled Data Feed for fees associated with interface connectivity.		
RESULTS	MyResults Delivered		The ability to deliver results and reports back to ordering providers and others designated to receive results (through EHR connection).	\$100 per NPI \$500 per practice	Fees associated with maintenance are billed to data sources sending, not data recipients
RESULTS	MyResults Delivered		New vendor interface	\$5,000 per feed	Fees associated with maintenance are billed to data sources sending, not data recipients
RESULTS	Order Gateway				
RESULTS	IERD - Image Enabled Results Delivery		Access to diagnostic images associated with delivered reports.	\$200 per NPI	Fees associated with maintenance are billed to data sources sending, not data recipients
RESULTS	IERD - Image Enabled Results Delivery		New vendor interface	\$10,000 per connection	Fees associated with maintenance are billed to data sources sending, not data recipients
DATA EXCHANGE			An ongoing stream of structured data that provides updates of current information from one or more sources.		

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DATA EXCHANGE	Forwarding		Access to a data feed based on a contractual relationship between RHIO participants.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
DATA EXCHANGE	Subscription		Access to a data feed based on a contractual relationship between RHIO participants, via a feed of clinical data associated with consented patients.	Requires Discovery Call and SoW	\$0.04 monthly per consented patient
IMAGE EXCHANGE	Transfer to PACS		Cutting-edge solution allows image providers to transfer images, which are completely compatible with in-house PACS software.	\$5,000 per connected PACS	\$3,000 annually per connected PACS
IMAGE EXCHANGE	HL7 V2 & Image Exchange		RIS & PACS Connection	\$10,000 per vendor	volume-based
DATA CONTRIBUTION			The ability for participating providers to send patient health data to the QE.		
NEW DATA SOURCE	Contribute		Ability of a practice to upload a Continuity of Care document into the RHIO Query Portal, Explore.	*\$5,000 per feed	Currently covered by state funding
NEW DATA SOURCE	HL7 V2 Data Contribution to RHIO		RHIO can facilitate the electronic delivery of data to community care providers. Delivery of source information to connected community recipients is facilitated through an HL7 V2 interface delivered via VPN connection and delivered based on provider attribution.	\$5,000 per feed	\$1,000 annually
LAST MILE DELIVERY	HL7 V2 Result Delivery		RHIO can facilitate the electronic delivery of data to community care providers. Delivery of source information to connected community recipients is facilitated through an HL7 V2 interface delivered via VPN connection and delivered based on provider attribution.	***Included in above "New Data Source: HL7 V2 Data Contribution"	Maintenance Fee Quote included in SoW
CONSENT MANAGEMENT	Auto Consent Feed		The ability to indicate patient consent according to statewide policy. Access to patient data from the QE by a provider requires consent from the patient. The data source must be able to store consent decisions and properly track authorized access. This ARV feed is through an HL7 V2 interface delivered via VPN connection.	Currently covered by state funding	Currently covered by state funding

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CONSENT MANAGEMENT	Consent Reconciliation		API: Provides an organization the ability to send a query containing a patient's information to obtain the patient's current RHIO-wide and Organization Consent Status for the Assigning Authority and parent organization.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
PUBLIC HEALTH					
QUERY PORTAL	Explore		A browser-based portal for staff at public health departments to securely access individual patient records. Public Health access does not require patient consent.	Currently covered by state funding	Currently covered by state funding
PUBLIC HEALTH	Reporting		The ability to route public health information to NYS- and NYC-designated aggregation points on behalf of providers. Individual functions are Cancer Registries, Immunizations, Newborn Screening, Significant Lab Results and Syndromic Surveillance.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
PROFESSIONAL SERVICES					
	Custom			Standard charge	\$175.00 per hour