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Rochester RHIO Integrates eMOLST Into Provider Portal, Improving Access to Quality Care During End-of-Life

Distinguishable by its bright, pulsar pink tab, this integration simplifies the login process for eMOLST and RHIO portal users.

ROCHESTER, N.Y., August 31, 2016 –Through the addition of an eMOLST tab, the [Rochester RHIO](#) (Regional Health Information Organization) is improving clinician access to patient eMOLST orders and accompanying documentation to ensure patients' end-of-life wishes can be honored at all times and in all care settings.

The Medical Orders for Life-Sustaining Treatment (MOLST) program helps ensure quality end-of-life care through shared, informed, decision-making conversations between patients, families and healthcare professionals. MOLST orders are documented on the NYSDOH MOLST form and must be signed by a physician. MOLST is known in its paper form by its bright pulsar pink color. The electronic version, eMOLST, is a secure, web-based system that allows for both MOLST form completion and documentation of the discussion in a centralized database that also serves as New York's Registry for these documents. eMOLST allows health care professionals to complete the entire MOLST process, including review and renew online and guarantees that the orders and all necessary documentation of the conversation are always accessible.

The Rochester RHIO has integrated eMOLST into the RHIO Provider Portal, distinguishable by its pulsar pink tab amongst several green tabs. This integration simplifies the login process for users who have both RHIO and eMOLST accounts, eliminating the need to remember a username and password to access eMOLST records.

MOLST orders are recommended for seriously ill persons and must be done in consultation with a physician. The end-of-life orders are signed by a physician, and must be honored whether the patient is at home, in the hospital, in a nursing home, or in any other setting. eMOLST helps ensure accuracy in MOLST completion and guarantees accessibility to these critical medical orders in an emergency.

The addition of the eMOLST tab is aligned with Rochester RHIO's expansion to other clinical settings, including long-term care facilities. Rochester RHIO serves 13 counties in the Finger Lakes region, and is a qualified entity of the Statewide Health Information Network of New York (SHIN-NY). Rochester RHIO offers authorized medical providers access to consented patient test results, lab reports, radiology results, medical reports, insurance eligibility and more.

The eMOLST system is supported by Excellus BlueCross BlueShield. Excellus BCBS provides access to the eMOLST system at no cost to help providers improve end-of-life discussions with patients and families across New York state.

For more information about MOLST and eMOLST, go to [Compassion and Support](#) and [NYSeMOLSTRegistry.com](#).

About Excellus BlueCross BlueShield

[Excellus BlueCross BlueShield](#), a nonprofit independent licensee of the BlueCross BlueShield Association, is part of a family of companies that finances and delivers vital health care services to about 1.5 million people across upstate New York. Excellus BlueCross BlueShield provides access to high-quality, affordable health coverage, including valuable health-related resources that our members use every day, such as cost-saving prescription drug discounts and wellness tracking tools. To learn more, visit [excellusbcbbs.com](#).

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About Rochester RHIO

Rochester RHIO is a secure electronic health information exchange serving authorized medical providers and over one million consenting patients in Monroe, Allegany, Chemung, Genesee, Livingston, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties in Upstate New York.

The service allows a medical care team to share records across institutions and practices, making patient information available wherever and whenever needed to provide the best care. Patients benefit from fewer repeated tests, easier second opinions, a reduced risk of mistakes caused by poor handwriting or incomplete records, and more informed care during office visits and emergencies. It is a Qualified Entity of the Statewide Health Information Network of New York (SHIN-NY). Health care professionals and patients can learn more by visiting RochesterRHIO.org or by calling 877-865-RHIO (7446).

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