FEE SCHEDULE

ROCHESTER RHIO

* At this time, Rochester RHIO receives State & Federal funding for our CORE services as a member (Qualified Entity) of the Statewide Health Information Network of New York (SHIN-NY) and is able to waive fees associated with core services. This fee schedule is effective April 1, 2022.

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SERVICE	NAME	STATUS	DESCRIPTION	SET UP COST	RECURRING
SINGLE SIGN ON	eMOLST - Electronic Medical Orders for Life Sustaining Treatment		For eMOLST and RHIO account holders	*$105 per user per set-up	N/A
QUERY PORTAL CLINICAL VIEWER			**Clinical viewer with patient record lookup, gated by patient consent**		
PROVIDER PORTAL	Portal Only	Active	Secure login to RHIO Provider Portal. Access to fee schedules, online support requests, applications, User Guide, and other RHIO materials. Free for all authorized users. No patient information is available.	Currently covered by state funding	Currently covered by state funding
QUERY PORTAL	Explore	Active	A browser-based portal for a user to securely access individual patient records, i.e. Labs, DI Reports, Images, Encounters, CCDs; from all available local, statewide and other data sources accessible by the QE. Individual patient consent is required.	*$210 per user per set-up	Currently covered by state funding
DIRECT			**The ability to send peer-to-peer secure email messages between two trusted users. Authentication services for secure messages.**		
DIRECT	DIRECT Digital Security Certificate	Active	Digital Certificate required for each HIPAA Covered Entity (organization) with an annual renewal requirement.	$105 per organization	$105 annually per organization
DIRECT	DIRECT Digital Security Certificate	New	Direct licenses for individuals of health-related organizations that are not covered under HIPAA.	$105 per organization $52.50 per individual mailbox	$105 per organization $52.50 per individual mailbox

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Last Updated: 3.18.2022

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SERVICE	NAME	STATUS	DESCRIPTION	SET UP COST	RECURRING
DIRECT	DIRECT Addresses	Active	Creation and maintenance of Individual and/or Group DIRECT addresses along with assignment and maintenance of delegated users.	*$105 per mailbox set-up	Currently covered by state funding
ALERTS			**The ability for the QE to monitor incoming data feeds from participating sources, detect significant clinical events and send an alert to a specified destination.**		
ALERTS	Basic Alerts	Active	Basic Alerts are notifications of patient admissions or discharges from any participating regional hospital or emergency department. This includes alerts for all consented patients of the organization (HIPAA Covered Entity). To sign up for this service, an organization needs to have consented patients and a DIRECT address.	$210 per Non-RHIO DIRECT Mailbox. $210 for every individual DIRECT user delegated to access the RHIO Group (shared) DIRECT Inbox	Currently covered by state funding
ALERTS	MyAlerts	Active	List-based alert notifications (auto-feed) developed to meet specific clinical use cases and clinical workflows. Can be delivered through DIRECT messaging or via HL7 interface into an EHR.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
ALERTS	Custom Alerting		Custom Alerts to support unique workflows (outside of MyAlerts) may be available based on request.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
RESULTS			**Electronic result delivery is an HL7 V2 message interface delivered via VPN connection. Please see section titled Data Feed for fees associated with interface connectivity.**		

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SERVICE	NAME	STATUS	DESCRIPTION	SET UP COST	RECURRING
RESULTS	MyResults Delivered		The ability to deliver results and reports back to ordering providers and others designated to receive results (through EHR connection).	$105 per NPI $525 per practice	Fees associated with maintenance are billed to data sources sending, not data recipients
RESULTS	MyResults Delivered		New vendor interface	Requires Discovery Call and SoW	Fees associated with maintenance are billed to data sources sending, not data recipients
RESULTS	Order Gateway			Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
RESULTS	IERD - Image Enabled Results Delivery		Access to diagnostic images associated with delivered reports.	$210 per NPI	Fees associated with maintenance are billed to data sources sending, not data recipients
RESULTS	IERD - Image Enabled Results Delivery		New vendor interface	Requires Discovery Call and SoW	Fees associated with maintenance are billed to data sources sending, not data recipients
DATA EXCHANGE			**An ongoing stream of structured data that provides updates of current information from one or more sources.**		
DATA EXCHANGE	Forwarding		Access to a data feed based on a contractual relationship between RHIO participants.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW

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SERVICE	NAME	STATUS	DESCRIPTION	SET UP COST	RECURRING
IMAGE EXCHANGE	Transfer to PACS		Cutting-edge solution allows image providers to transfer images, which are completely compatible with in-house PACS software.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
IMAGE EXCHANGE	HL7 V2 & Image Exchange		RIS & PACS Connection	Requires Discovery Call and SoW	Volume-Based
DATA CONTRIBUTION			**The ability for participating providers to send patient health data to the QE.**		
NEW DATA SOURCE	Contribute		Ability of a practice to upload a Continuity of Care document into the RHIO Query Portal, Explore.	*$5,250 per feed	Currently covered by state funding
NEW DATA SOURCE	HL7 V2 Data Contribution to RHIO		RHIO can facilitate the electronic delivery of data to community care providers. Delivery of source information to connected community recipients is facilitated through an HL7 V2 interface delivered via VPN connection and delivered based on provider attribution.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
LAST MILE DELIVERY	HL7 V2 Result Delivery		RHIO can facilitate the electronic delivery of data to community care providers. Delivery of source information to connected community recipients is facilitated through an HL7 V2 interface delivered via VPN connection and delivered based on provider attribution.	***Included in above "New Data Source: HL7 V2 Data Contribution"	Maintenance Fee Quote included in SoW

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SERVICE	NAME	STATUS	DESCRIPTION	SET UP COST	RECURRING
CONSENT MANAGEMENT	Auto Consent Feed		The ability to indicate patient consent according to statewide policy. Access to patient data from the QE by a provider requires consent from the patient. The data source must be able to store consent decisions and properly track authorized access. This ARV feed is through an HL7 V2 interface delivered via VPN connection.	Currently covered by state funding	Currently covered by state funding
CONSENT MANAGEMENT	Consent Reconciliation		API: Provides an organization the ability to send a query containing a patient's information to obtain the patient's current RHIO-wide and Organization Consent Status for the Assigning Authority and parent organization.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
PUBLIC HEALTH					
QUERY PORTAL	Explore		A browser-based portal for staff at public health departments to securely access individual patient records. Public Health access does not require patient consent.	Currently covered by state funding	Currently covered by state funding
PUBLIC HEALTH	Reporting		The ability to route public health information to NYS and NYC-designated aggregation points on behalf of providers. Individual functions are Cancer Registries, Immunizations, Newborn Screening, Significant Lab Results and Syndromic Surveillance.	Requires Discovery Call and SoW	Maintenance Fee Quote included in SoW
PROFESSIONAL SERVICES	**Custom**			**Standard charge $225.00 per hour**	